ΠΑΝΕΠΙΣΤΗΜΙΟ ΠΕΙΡΑΙΩΣ ΣΧΟΛΗ ΝΑΥΤΙΛΙΑΣ ΚΑΙ ΒΙΟΜΗΧΑΝΙΑΣ





UNIVERSITY OF PIRAEUS SCHOOL OF MARITIME AND INDUSTRIAL STUDIES

DEPARTMENT OF INDUSTRIAL MANAGEMENT AND TECHNOLOGY

MSc PROGRAM IN INDUSTRIAL MANAGEMENT AND TECHNOLOGY

DETAILED DESCRIPTION OF THE INFRASTRUCTURE AND SERVICES AVAILABLE AT
THE UNIVERSITY OF PIRAEUS IN THE DEPARTMENT OF INDUSTRIAL
MANAGEMENT AND TECHNOLOGY FOR THE MSc IN «INDUSTRIAL
MANAGEMENT AND TECHNOLOGY»

Detailed description of the infrastructure and services provided by the institution in the academic unit for the MSc in 'Industrial Management and Technology,' related to supporting learning and academic activities (human resources, facilities, services, etc.), along with the corresponding specific commitment of the institution for the financial coverage of these infrastructures and services from public or other sources

The University of Piraeus implements a Quality Policy with the aim of continuously improving all of its study programs, research activities, and administrative services, aiming to enhance both academic and administrative work, as well as the overall functioning of the institution.

Among the main goals of the University is the upgrading and expansion of infrastructure and services to achieve an optimal technical environment and more efficient operation of the institution.

For the implementation of the purpose of the postgraduate programs (PMS), the University of Piraeus already has infrastructure and services to support their administrative and academic activities.

The MSc in 'Industrial Management and Technology' utilizes the facilities and services listed in the table below:

Infrastructure/Service	Use
E-Secretariat - Student Information System for Student Affairs	Administrative actions related to the academic status of students and the issuance of certificates are carried out by the secretariats of academic departments through the Student Record application (Unitron). At the address sis-portal unipi.gr, there is also an online application that covers academic matters. Through this application, students have the ability:
	• to be informed about the courses of the study program, the instructors, recommended textbooks, as well as announcements issued by the Secretariat and the instructors.
	• to receive information about the grades in the examined courses.
	• to electronically submit course registrations for each semester.
	• to promptly receive, in electronic format, enrollment certificates.
	to submit requests for the issuance of certificates
	Access to this application is done through the personal account of each student.
	Furthermore, the application provides the academic staff of the University with the ability to manage the classes and courses assigned to them, post basic information about the course, and submit grades.
Remote Access Service - VPN	The Virtual Private Network (VPN) service of the University allows users to access the electronic services of the University from remote locations or networks, such as home Internet connections. Through this service, for example, access to the content of electronic scientific books, journals, and databases available in the library is feasible from locations outside the University.
E-mail service	The University of Piraeus provides email services in the format @unipi.gr to its staff, prospective doctoral candidates, postdoctoral researchers, and postgraduate students. Postgraduate students automatically receive emails with the details of their institutional account, acquired through the uRegister process. To activate it, they just need to log in to Webmail.
Open access terminals	In room 003 on the ground floor of the main building, there is a number of computers available for free internet access and printing. Similar

	facilities are also provided with a number of computers installed in the University Library.
User Support Service - Helpdesk	In the same rook, the Technical Support Service (helpdesk) is located, and its staff provides technical support for the interdepartmental laboratories, administrative services, and academic staff.
Electronic platform DELOS365	By registering on the platform (https://delos365.grnet.gr), students gain access to the Office365 software and the MS Teams application. To register, they simply need to visit the page and log in with their institutional account.
Academic software	The University, through institutional subscriptions, provides students with access to scientific/academic software (e.g., Matlab, SPSS, EViews, etc.) at the institutional level. Individual academic departments may also provide additional software through independent subscriptions.
Wireless Network - Wifi	The University's premises are covered by a free wireless Wi-Fi network. Connection can be established without using a password, either from a laptop or a mobile device.
Eduroam International Academic Network	For authorized users, there is also the possibility to access the international academic network Eduroam (www.eduroam.gr). Through Eduroam, users from the global academic community can securely use services provided by their academic institutions remotely.
Amphitheatres, classrooms	The MSc in "Industrial Management and Technology" utilizes 11 rooms in the main building of the University (rooms 001, 002, 101, 107, 104, 108, 202, 203, 335, 336, 339) and 2 rooms in the Themistocleian Complex in Nikaia (rooms A31, A32) ¹ .
	The rooms, with a capacity of 35-500 people, are equipped with modern audiovisual systems, connections to electronic computers, microphones (in larger rooms), and heating/air conditioning.
Interdepartmental Computer Laboratories	The MSc in Industrial Management and Technology uses Laboratory 004 (with a capacity of 20-35 workstations) in the main building located at 80 Karoli & Dimitriou and Deligiorgi streets.
Digital Message Board	System of screens placed in central points of the University, through which students are informed about the courses taking place during the day and the lecture halls where the classes are held.
Offices	The Department of Industrial Management and Technology utilizes 8 offices for faculty members on the 3rd floor of the central building of the University and 1 office in the building of the University at 126 Gr. Lambraki Street. The Office of the President and the President's Secretariat are located on the 3rd floor of the central building, while the Department's Secretariat and the Secretariat of the Postgraduate Program are situated on the 1st floor of the central building of the University ² .
University laboratories	The MSc in Industrial Management and Technology additionally uses the 3 laboratories of the Department located in the building of the Department at 107 Deligiorgi Street.

¹ The MSc in Industrial Management and Technology also utilizes Room 301 in the Department building and four rooms in the Department of Maritime Studies building located at 21 Gr. Lambraki Street (Rooms 104, 203, 204, 205).

² The MSc in Industrial Management and Technology also utilizes an additional 7 offices in the Department building.

Teleconferencing services	At the University of Piraeus, the central platforms used for teleconferencing and conducting classes are MS Teams, Webex, and ePresence.
Asynchronous teaching	The organization of non-guided educational activities, involving individual and/or group study and practice by students, is conducted through their remote access to the asynchronous e-learning system "openeclass" (available at eclass.unipi.gr). Lecture notes, announcements, and other educational material are posted on these platforms. Information regarding their use is provided by the respective instructors.
Turnitin plagiarism check service	The external service for detecting plagiarism and academic work integrity is provided to instructors through the University Library. This service helps educators identify instances of copying or plagiarism in academic assignments submitted by students. The goal is to maintain academic integrity and ensure that students submit original work.
Library	The Library of the University of Piraeus is located in the central building of the University. It is aimed at faculty members, researchers, and students. Its mission is to support education and research. The library's operating hours have been extended to meet the needs of University members, from 8:00 in the morning until 20:00 in the evening, every working day. The reading room is accessible to people with disabilities.
	Library Services General information: The reception provides information about the library and its materials, such as borrowing rules, photocopies, use of audiovisual material, document locations, etc. For the same reason, 9 informational brochures have been issued.
	Specialized information: The library provides online thematic subscription and open-access databases.
	Specialized research questions can be submitted via email, telephone, or in person, and they are handled by librarians from the relevant department.
	Loan Services: Every member of the University becomes a library member in order to borrow its material. There is also a service for renewals and reservations for borrowed items, as well as maintaining priority for borrowing upon return.
	Acquisition of material not available in the library is possible either through suggestions for enriching its collection or through borrowing from Greek libraries or cooperating ones abroad.
	User Education: The library staff provides support and information on library use, its catalog, services, and electronic information sources to new students and anyone interested. A wide range of services is offered by the University Library through its central website at https://www.lib.unipi.gr, where postgraduate students can access:
	- Bachelor's/Master's theses through the repository "Ellanikos"
	- Scientific articles published in scientific journals
	- E-books
	- Information search in various databases, etc. Digital Collections: Full-text access is provided to approximately 7,500
	scientific journals through the internet. Access to these journals is possible

	thanks to the library's participation in the Greek Academic Libraries Network HEAL-Link.
	<i>E-books</i> : They cover the thematic areas of the University of Piraeus and come from publishing houses such as Cengage Learning, Oxford Scholarship Online, Sage, Science Direct, Taylor and Francis, Wiley Interscience, and from Heal-Link.
	Databases: International Trade by Commodity Statistics (ITCS), Shipping Intelligence Network, Classification Web, Computer & Applied Sciences Complete, ECONLIT, ICAP, International Financial Statistics Online Service, JSTOR, Journal Citation Reports 2008 Edition, MathScience, NOMOS, and Open Access Databases.
	Digital Repositories developed by the library: The digital repository of the scientific journal published by the SPoudai Institutional Repository (SPoudai) since 1950, which publishes articles in the fields of interest of the University of Piraeus (spoudai.unipi.gr/index.php/spoudai).
	The Institutional Repository Dione, where postgraduate theses and doctoral dissertations from the university departments are stored, indexed, preserved, and retrieved in digital form. The works are accessible online based on the permission granted by each author. The collection is continuously enriched (dione.lib.unipi.gr).
	The digital repository of the European Documentation Centers of Greece KETlib, containing material of European interest produced by Greek scientific and political organizations, as well as by the institutional bodies of the EU (ketlib.lib.unipi.gr/xmlui/).
Accessibility Unit of the University of Piraeus Library	The Library and Information Center of the University of Piraeus aim to serve people with disabilities and eliminate barriers to their education.
Accessibility infrastructure for people with disabilities	Actions have been taken in the buildings of the University of Piraeus regarding accessibility infrastructure for people with reduced mobility and sensory impairments. Enhancements to accessibility include ensuring the safe operation of elevators, configuring toilets (W.C.), installing special lifts/platforms for people with disabilities (PWD), constructing ramps, installing suitable and height-appropriate handrails (balconies, entrances, etc.), placing slides, creating parking spaces with floor markings near the elevators.
	Each building used by the postgraduate programs is accessible for people with disabilities (PWD) from at least two entrances: a) the main entrance, and b) the underground parking areas. Given the movement of people with special needs within the indoor spaces of the buildings, there are fire compartments according to approved fire protection studies. These studies foresee movement spaces (elevators) that are also used as escape exits in case of emergency.
Career office	The main objective of the Career Office is to provide comprehensive support to students and graduates for their smooth integration into the job market and for a successful career path.
Erasmus+ mobility services	The Department of International and Public Relations of the University of Piraeus is located on the 3rd floor of the central building, Office 337. It supports mobility actions in the Erasmus+ program, managing the overall collaboration and mobility program for members of the academic community. Postgraduate students can obtain information about mobility opportunities for continuing their studies or working in other countries

	through the Departmental Coordinators assigned for each Department. They can also receive counseling and support for the necessary procedures. Detailed information for each type of mobility is posted on the University of Piraeus website at https://www.unipi.gr/unipi/el/erasmus-plus.html . Postgraduate students can contact the University of Piraeus Erasmus Office either directly or through the Departmental Coordinators.
Student Support Services	The Student Welfare Department is responsible for providing essential support for the living conditions of University of Piraeus students, including postgraduate students. The service handles access or renewal of access rights to benefits such as food, housing, and healthcare. The department is located on the 1st floor of the central building, Office 114A. It's important to note that the University of Piraeus does not have a student dormitory for the housing of postgraduate students.
Electronic platform for Student Support Services	Through the online application, postgraduate students can apply for free meals.
Student restaurant	The student restaurant operates in the building located at 78 Tsamadou Street, where eligible postgraduate students receive free meals. Additionally, students, academic staff, and administrative personnel can also dine at the student restaurant by paying for their meals.
Issue of European Health Insurance Card (EHIC)	The issuance of the European Health Insurance Card (EHIC) is available for undergraduate and postgraduate students, as well as prospective doctoral candidates, who are traveling to countries within the European Union and do not have other medical and hospital care coverage.
Counseling Center	It operates as a network of psychological support for the students of the University throughout their studies, as well as for the personnel of the institution. Postgraduate students can seek assistance from the Counseling Center either personally or anonymously.
University Health Center	The University Health Center provides primary healthcare services and operates daily on the ground floor of the Central Building, in office 003.
Center for Educational and Teaching Support	The Center for Educational and Teaching Support of the University of Piraeus aims to ensure continuous support for the teaching and learning process, as well as to inform and support the entire teaching staff in innovative practices related to education. The support for the entire teaching staff is based on the exchange of expertise regarding contemporary educational trends/approaches.
	The purpose of the Center is the direct, effective, and comprehensive support of the academic work of the institution's teaching staff, as well as the promotion of the overall educational experience of students, with a focus on creating an appropriate learning environment to improve the quality of teaching and learning.
Student's Advocate	The independent office, under the name "Student Advocate," operates with the aim of mediating between students and teaching/administrative staff of the institution, ensuring legality within the framework of academic freedom, addressing cases of mismanagement, and safeguarding the smooth operation of the institution.

The statement confirms that the University of Piraeus is committed to the financial coverage and maintenance of the above infrastructure and services from state or other resources. In this context, the University Senate, through its decision to approve the establishment of each postgraduate program, confirms that the existing technical infrastructure (or part of it) of the University of Piraeus and the Department will be used for the operation of the postgraduate program.